



INDEPENDENT LIVING COMMUNITY CHECKLIST

For every independent living community you visit, complete this checklist to help you make a more informed decision.

Name of Community: _____

Date of Visit: _____

LOCATION

- Convenient for family/friends to visit
- Safe neighborhood
- Shopping and entertainment nearby
- Doctors and medical facilities nearby

HOSPITALITY

- Visitors greeted promptly and warmly
- Staff members smile and offer greetings
- Staff members address residents by name
- Residents are friendly and welcoming
- You feel safe and comfortable
- Your questions are promptly addressed

LIFE ENRICHMENT & WELLNESS

- Calendar of activities and programs
- List of resident clubs, groups and committees
- Fitness programs and classes
- Classes, lectures and learning opportunities
- Volunteer opportunities
- Spiritual support and/or religious services

- Entertainment and cultural events
- Multiple activities/opportunities appeal to you

DINING

- Dining venues look and smell inviting
- Tables, chairs and linens are clean and well kept
- Residents can invite guests for meals
- Resident committee works with dining services staff on menu planning
- Special diets accommodated
- Dietitian/nutritionist participates in meal planning
- Multiple dining venues
- You have sampled several meals

SUPPORT SERVICES

- In-home care
- Housekeeping, maintenance and laundry
- Transportation services
- Security 24/7
- Nurse station or wellness clinic
- Counseling and/or psychology services

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PRICING STRUCTURE

- List of services included in monthly fee
- List of à la carte services
- Meal plan clearly explained
- List of extra fees residents typically incur
- If there is an entrance fee, you understand refund options
- Pricing sheets for floor plans, contract types and care services

PROPERTY & MAINTENANCE

- Community is clean and well kept
- Ample parking for residents and visitors
- Parking area is convenient and well lit
- Safety features are in place, such as handrails and grab bars
- Residences have safety features, including emergency alert and fire suppression systems

- Residents can decorate apartments according to personal taste
- Pet-friendly community

STAFFING

- Staff members must pass screenings/background checks
- Satisfaction survey scores available
- Plans in place for medical emergencies, natural disasters and other crises

COMMUNITY FINANCIAL HEALTH

- Occupancy reports available
- Explanation of annual rate increases
- Community invests in capital improvements
- Residents involved in/informed about major decisions

NOTES

What was your overall impression? Does this look and feel like a place you could call home? _____
